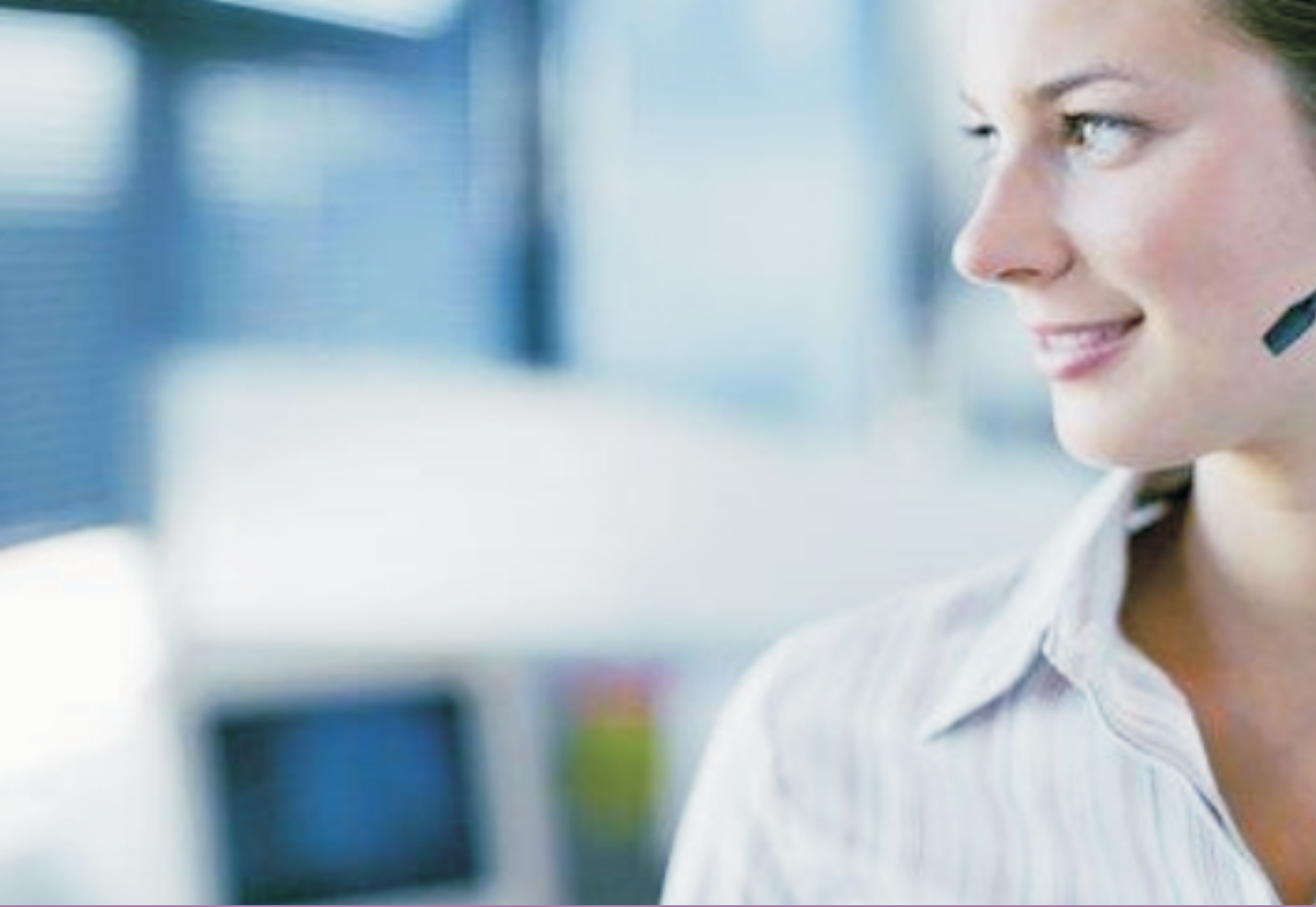


**TELECOM &
VOIP SOLUTIONS**

nivid
TECHNOLOGY SOLUTIONS





ABOUT US

NIVID's founding competency is Information Technology (IT), and the company continues to maintain a strong IT practice. In fact, it is the firm's IT competency which enables us to be a leading VOIP solutions provider in partnership with PANASONIC, BT AND AVAYA. Our multi vendor expertise enables us to support all aspects of technology that affects users' desktops, including both the computer and the phone. Our structured methodology allows us to deploy, manage and support a wide range of technology within an IT infrastructure including servers, switches, routers, operating systems, wiring, applications, email, voice/data circuits, backup, anti-virus, VPN and phone systems.

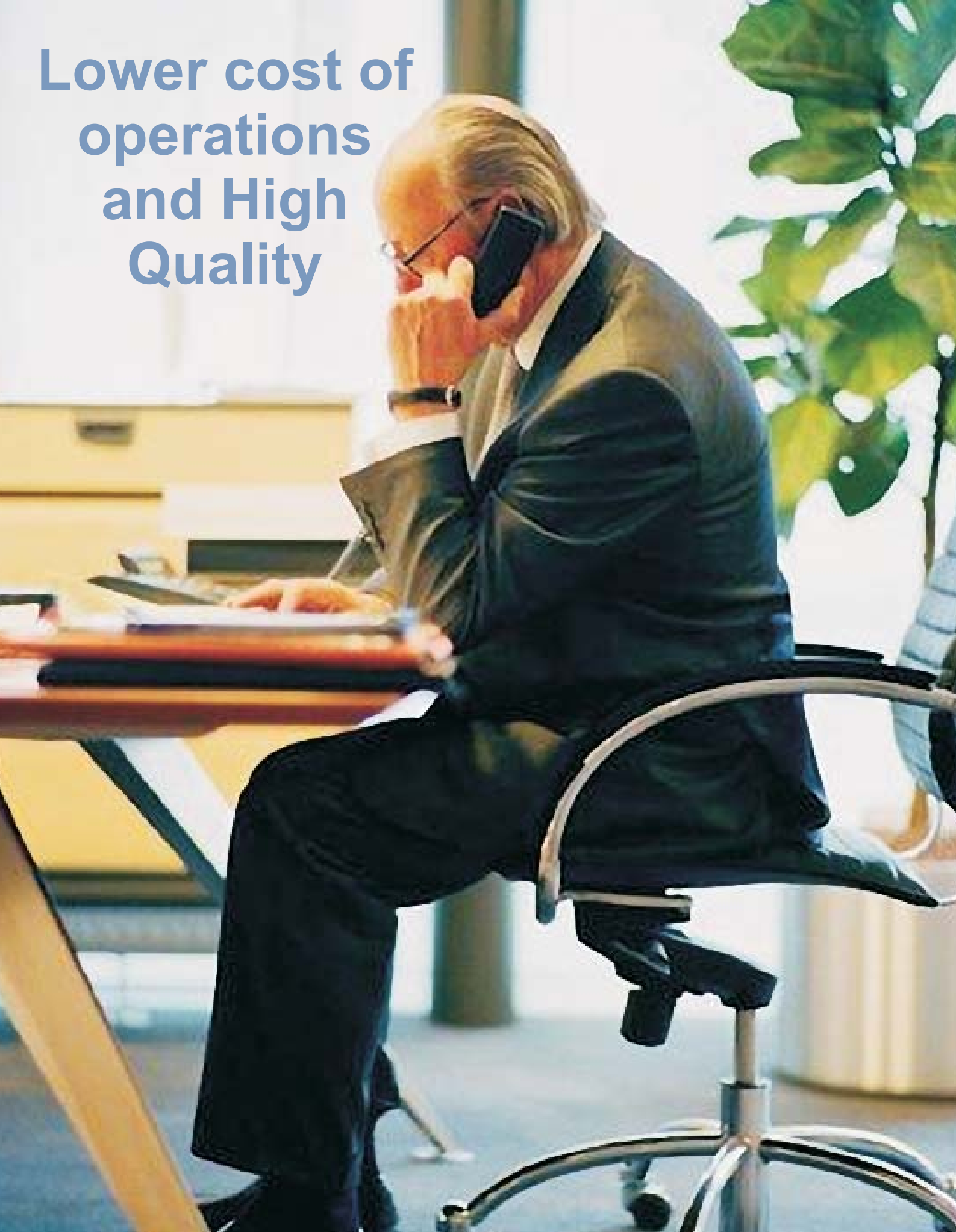
Using our unique approach, NIVID analyzes each of your vital communication needs. We then create an overall communications strategy designed to allow innovative technology to propel your business, not hold you back.

NIVID's VOIP and TELECOM Team concentrate on the following critical communications areas:

- **VOIP - Voice over Internet Protocol**
- **Business communication Systems – Telephones and Voice Processing**
- **Unified Messaging**
- **LAN/WAN Infrastructure/Services**
- **Video Conferencing**
- **Carrier Network Services - Local/Long Distance services**
- **Structured Cabling Solutions-Voice/Data**

NIVID's team of professionals will analyze your situation and make recommendations on how best to address all of your company's telecommunication needs – from VOIP configuration to long distance call traffic to LAN/WAN setup – and everything in between.

Lower cost of operations and High Quality



NIVID has managed a suite of communications solutions customized according to the needs of small business and enterprises across various industry segments. Whether you need a telephone system, Telecom maintenance solutions and services, VOIP Integration, IP Communication Infrastructure design and implementation, Managed telecom and VOIP solutions, VOIP Security or all of the above, NIVID has the expertise to meet your needs. And the benefits we offer are real:

- Make Life Easier through simple, proactive solutions, qualified expertise and faster response times, combined with the ability to manage and provide best of breed services
- Save Time and Reduce Costs with our integrated solutions that can meet all your voice and data communications needs with the utmost reliability
- Make Your Business More Productive through our add-ons like tele working, conferencing and business productivity tools that enable you to work more efficiently and productively.

NIVID LTD solutions are the foundation for scalable communications networks that offer compelling benefits at both the user and infrastructure level as listed below:

- To be productive and effective, users need to access, manage and control an increasingly complex array of communications and productivity tools.
- To be able to communicate and collaborate effortlessly with customers, colleagues and partners, whether at your desk or away from the office.

NIVID's Data / Telecom is a full service provider offering products and services designed to build and manage local area networks and wide area network infrastructures for enterprise, government and SME customers.



SERVICE OFFERINGS - TELECOM

- Provide new digital or analogue Business Telephone Systems.
- Telecom systems Maintenance
- Upgrade and re-programming of systems.
- Moves, changes or new extension sockets.
- ISDN 30E or 2E connection.
- Cat5e Structured Cabling.
- Videoconferencing.
- Auto Attendant & Voicemail systems.
- PA systems & Intercoms and Headsets
- Telephone Answering machines.
- Fax machines.
- Mobile telephones.
- Move existing systems to new premises.
- Least Cost Routing & programming.
- Music On Hold.

THE NIVID ADVANTAGE

- *Qualified staff*
- *Multi vendor expertise*
- *24/7 services*



UNDERSTANDING NETWORK AND COMMUNICATIONS LIFE CYCLE

Telecommunications is vital to the efficient running of any business. To ensure that your Company stays in front, it is necessary from time to time, to review the effectiveness of these systems. The Telecommunications Health Check is designed to help us review and study the IT and IP communications based on the following questions:

- Has technology left your Company behind?
- Are there areas for costs reductions
- How do you assess the efficiency of your current operation?
- Would you like to benchmark your installation?
- Are there areas in which you could reduce operating costs?
- Are your systems operating to optimal performance?

PROCESS WORK FLOW

NIVID LTD will use their expertise to provide you with an independent, unbiased review of your telecommunications based systems. One of our consultants will visit your Company and interview a number of key personnel regarding your telecommunications systems. In addition, a physical survey of the equipment will be conducted.



ANALYSIS

On completion of the REVIEW our independent telecommunications Consultants will present a concise unbiased report which will recommend:-

- Quick wins, providing a rapid pay back for little or no investment
- A unique at a glance summary, bench marking the key factors of your system.
- A task list of areas or requiring attention along with an indication of the benefits.
- Identify potential saving on call costs
- Prepare a business case for VOIP and moving to IP communications

MIGRATION TO VOIP/IP COMMUNICATIONS

The migration of IT and telecommunications projects is a major task for many organizations since it requires the necessary expertise, dedicated resources and project management experience. Whilst many clients may have the necessary resources, they may not have the necessary expertise and so they look to external organizations such as NIVID LTD to provide the necessary resources for the duration of the project.

Our consultants will plan and supervise the installation phase of your project. Working closely with the client, we will manage the project on your behalf, using our considerable experience so as to minimize risk and to ensure completion on a budget.



WE WORK WITH YOU TO:

- **Help you focus on your core business**
- **Maximizes value from your Network and communications investment**
- **Integrate security technology into your infrastructure**
- **Count on quality delivery on time and on budget**



INTEGRATING VOIP - METHODOLOGY

Our focus on understanding your business and technology needs and developing strategic alignment ensures that network solutions are:

- IDENTIFY AND ADAPT: Customized to address your specific needs
- DESIGN: Designed to be seamlessly integrated into your building's infrastructure

We will hold regular project meetings on your behalf with the equipment supplier and other parties involved such as VOIP manufacturers. This will enable us to maintain full control of the project throughout all of its stages and so anticipate any problems which might arise. All necessary project documentation will be produced by us and will include project schedules, meeting agenda and notes of the meeting held.

The use of our services has a number of key benefits for the client: -

- Dedicated resources for the duration of the project.
- Minimizes technical risk.
- Cost-effective approach.
- Understanding of your business strategy, IT and Telecommunications strategy.
- Seamless migration to IP communications maximizes cost and business returns.





BENEFITS OF VOIP

- Reduce operating expenses while managing complexity and change
- Leverage our experience in managing voice and data networks by outsourcing the operations of your network to our experienced team of experts who manage wireless, wireline and enterprise customer networks around the world.
- Improve time-to-market
- Deploy new services and technologies faster by relying on trained, knowledgeable resources to provide network support.
- Get end-to-end solution accountability
- Make NIVID LTD your single point of contact from trial to commercial service, including end-to-end network integration and multi-vendor interoperability testing and support.
- Reduce risk

OUTSOURCING - VOIP

Rapidly evolving technologies, market dynamics and shrinking timeframes force organizations engaged in product development to seek alternative paradigms to be ahead in the market. Outsourcing part of development process, especially the non-core activities, has emerged as a viable and attractive proposition, what with organizations focusing on their core competency area. Added with that is the availability of a talent pool that is at par with the best in the world, and the savings in cost.

The Offshoring advantages

- Long-term, high-quality, cost-effective and comprehensive service
- Lower costs - a reduction of 30% in IT outlays
- Dedicated to a single customer - includes process, project and people management
- Customer-specific environment, processes, confidentiality, and security norms
- Customer-trained pool of engineers - knowledge base retained
- Shorten elapsed time due to time differences -significantly reduces the time to market for the customer
- Enhances development capacity of customer, minimizes and substantially reduces risk

Offsourcing in VOIP

- Integration with reusable components Technology development
- Life cycle maintenance
- Interoperability and Conformance Testing
- Quality assurance

The entire life cycle of the development project is executed through a combination of onsite and offsite teams, whose composition varies depending on the phase of the life cycle being executed. Typically, the requirement analysis and high-level design phases are done onsite; while the low-level design, construction and testing are executed at the offshore center with minimum onsite coordination.



VOIP services from NIVID LTD are backed with an expertise base that spans the entire spectrum of technologies, both existing and emerging.

REACH US ON:

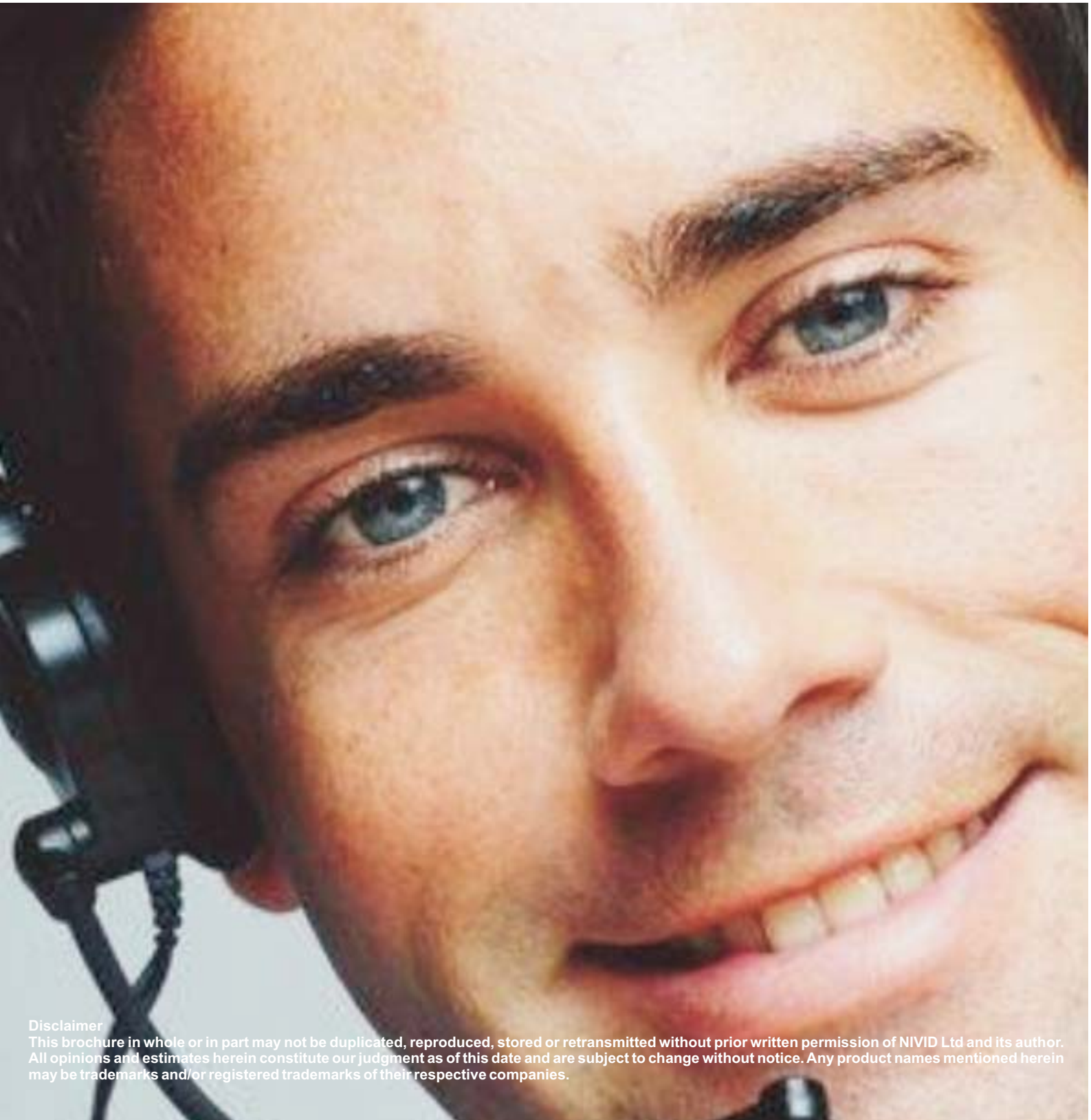
NIVID LTD.

Lutomer House
100 Prestons Road
Canary Wharf
LONDON - E14 9SB

T: +44 (0)207 101 9233
F: +44 (0)207 719 8484
E: info@nivid.net
W: www.nivid.net

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