



BUSINESS PROCESS DESIGN

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Business process design is the method organizations use to understand and define these business activities. The goal of business process design is to effect business change – whether you're aiming to improve your operating processes, integrate new software systems or both.

THE NIVID ADVANTAGE

Different process design projects will target different areas of business activity, according to organizational focus and requirements. At NIVID, most process design projects are driven by a combination of these common requirements to deliver Improvement, Change and Positive returns.

● Increase efficiency

An inefficient business process leads to poor communication, duplication of effort, functional barriers, delays, unnecessary costs (money, materials and manpower) and, ultimately, an output that either partially or wholly fails to achieve its designated purpose.

● Company wide strategy Implementation and seamless integration

The need to evaluate business practice as part of an organizational development project
For example, business process design might be required in preparation for the implementation of enterprise technology such as ERP modules for supply chain management or CRM, or prior to a proposed merger, acquisition or internal restructuring project.

Evaluation of potential new business ventures (e.g. joint ventures or alliances) or business offerings

● Manage the company's knowledge resources

Knowledge management and sharing will be made easy with clear processes to capture and contain both what is already known, and the new knowledge and skills that are acquired on a daily basis.

OUR METHODOLOGIES

- Develop the Business Vision and Process Objectives
- Identify the Processes to be Redesigned
- Understand and Measure the Existing Processes
- Identify IT Levers
- Design and Build a Prototype of the New Process

NIVID'S BUSINESS PROCESS SERVICE OFFERINGS:

- Customer and supply chain management
- Operational performance improvement
- Business process integration and automation
- Cost reduction
- New business opportunities
- Real Estate Management
- Business process optimization and Performance management
- Quality Management
- Strategic Enterprise management

ROLE OF IT IN BUSINESS PROCESS DESIGN

Business Process Design requires taking a broader view of both IT and business activity, and of the relationships between them. IT should be viewed as more than an automating or mechanizing force: to fundamentally reshape the way business is done.

Business activities should be viewed as more than a collection of individual or even functional tasks: in a process view for maximizing effectiveness. IT and Business Process Design have recursive relationship. IT capabilities should support business processes, and business processes should be in terms of the

We constantly strive to deliver on time, within budget and according to scope. By delivering according to scope, we deliver measurable business benefits.

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